

# **Environmental Management System**

# **Context of the Organisation**

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ISO 14001:2015 Clauses	
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#### Introduction

Bangor University's Environmental Management System (EMS) is a tool for managing impacts on the environment. The EMS is a structured approach to planning and implementing environmental improvement and protection measures. It considers what the University is required to do because of legislation and commitments and is based on the process of Plan, Do, Check, Act, achieving continual improvement.

The EMS is externally verified to the management system requirements of the ISO 14001:2015 Environmental Standard.

#### **Context of the Organisation**

Bangor University was established in 1884 and offers courses spanning the Arts, Humanities and Sciences with over 100 buildings across more than 300 hectares. In addition to traditional teaching, the University also undertakes outreach work, extensive research, scientific consultancy, numerous off-site activities, fieldwork, and all the operational professional services supporting these activities.

#### Scope of the Environmental Management System

The EMS covers all operations, learning, teaching and research and has been determined through considering the University's context, environmental aspects<sup>1</sup>, interested parties, external and internal issues, risks, and opportunities.

The intended outcomes of the EMS are to:

- 1. Fulfil our environmental compliance obligations
- 2. Reflect societal expectations for the environment
- 3. Support the University's Strategy, Mission, and Values
- Deliver the Environment Policy and environmental elements of the Sustainability Strategy
- 5. Deliver continual improvement in environmental performance
- 6. Promote a culture of awareness and scholarship of environmental stewardship, engaging staff and students

#### The Estate

The University carries out its primary activities at the following distinct campus locations:

Location
Main Arts Site, College Road, Bangor
The Management Centre, College Road, Bangor
Science Site/Pontio, Deiniol Road
Ffriddoedd Site, Bangor

<sup>&</sup>lt;sup>1</sup> Significant Environmental Aspects are discussed in further detail in EMS Document "Evaluation of Environmental Aspects"

Ocean Sciences Site, Menai Bridge
Engineering and Computer Sciences, Dean Street, Bangor
Henfaes Research Station, Abergwyngregyn
Health Sciences, Cambrian Way, Wrexham
Mona
Treborth
St Mary's Student Village <sup>2</sup>

The geographical scope of the EMS includes all parts of the University's estate within north Wales.

#### **Exceptions from the Scope of ISO14001:2015**

The Bangor University ISO14001:2015 certified EMS does not include the research vessel, Prince Madog, which is a joint venture with O.S. Energy and is subject to independent environmental audit and assessment to ISO14001:2015.

At this stage, the University subsidiary company, M-Sparc, is not included in the scope of the ISO14001:2015 certification.

### **Interested parties**

Bangor University has a wide range of stakeholders and interested parties, including current staff and students, alumni, the public, special interest groups and businesses, funding authorities, government, contractors, and suppliers within and beyond the United Kingdom.

Mapped out in the table below are the needs and expectations of the University's key interested parties as related to the EMS.

It can also be seen which of these needs are compliance obligations.

Interested	Internal /	Needs / Expectations	Compliance
Parties	External		Obligations
Staff	Internal	Easily accessible environmental and sustainability information and comfortable/clean working environment.  Support/Training and opportunities for involvement.	No

<sup>&</sup>lt;sup>2</sup> St Mary's Site: Bangor University is responsible for the Bryn Eithin Halls only. All other Halls and operations are the responsibility of CRM Ltd

Existing Students	Internal	Easily accessible environmental and sustainability information and comfortable/clean working environment.  Support/Training and opportunities for involvement.	No
Prospective Students	External	Assurance of the University's environmental and sustainability credentials and activity.	No
Alumni	External	Assurance of the University's environmental and sustainability credentials and activity.	No
National Union of Students	External	Campaign support	No
Natural Resources Wales	External	Compliance with environmental authorisations and exemptions  Compliance with relevant legislation	Yes
Environment Agency	External	Compliance with relevant legislation associated with cross border issues.	Yes
Dŵr Cymru Welsh Water	External	Compliance with relevant legislation regarding water conservation and sewage/trade effluent disposal.  Commitment to water efficiency	Yes
Local Authorities	External	Compliance with relevant planning, environmental health, building conservation, tree preservation, contaminated land, trading standards and waste management legislation.  Seek to contribute to the economic, environmental, cultural, and social well-being of our area	Yes
Contractors	External	Guidance on working requirements.  Induction prior to commencement of work.	No
Funding Bodies	External	Demonstration of environmental sustainability, and certification to an appropriate environmental standard.	Yes
Local Residents	External	Good neighbour relationships.  Regular liaison and maintenance of the environment in and around university campuses.	No

General	External	Maintaining a good reputation and understanding	No
Public		of the University's commitment to the environment	
Fairtrade Organisation	External	Maintenance of University's Fairtrade status.  Ongoing awareness campaigns and proactive raising of profile of Fairtrade issues.	Yes
ISO Certification body	External	Maintenance of effective Environmental Management System and compliance with ISO 14001:2015 criteria.	Yes
People and Planet Organisation	External	Annual provision of information and data to enable assessment of University's environmental and sustainability credentials as a UK benchmark	No
Higher Education Statistics Agency	External	Annual provision of environmental / estates management information and data.	Yes
Welsh Government	External	Compliance with criteria associated with the Agricultural Basic Payment, Habitat Wales and Sustainable Farming Schemes.  Completion of duties under Section 6 Biodiversity.  Participation in commitment to Net Zero carbon commitments.	Yes
		Carbon reduction and waste targets.	

To further understand the organisation and its context, the external and internal issues that relate to the University, which guide the production and development of the EMS, are detailed below in a PESTLE analysis.

#### **Political Issues**

External	Risks	Opportunities	EMS Response/Influence
Changes to government policy	Changes to policy may put public funding of higher education at risk (e.g., research grants)  A reduction in overall funding may reduce the resources allocated to the EMS	Changes to government policies may incentivise us to address sustainable development issues to reduce carbon emissions and operational costs	Document (Doc) - Managing Legal Compliance
Changes to taxes/levies	An increase in taxes may reduce funding for the EMS	An increase in tax linked to energy or waste may incentivise us to become more efficient	None
Local authority planning	Planning conditions may be imposed on the University that are not aligned with the University Strategy	Local Authority could influence the University Strategy to focus planning on long-term, sustainable development, circularity, and whole-life costing	Doc - Managing Legal Compliance
Influence from NGO's, unions or other	Unions may highlight poor environmental performance	Incentivise good environmental management practice	None
external bodies	Funding bodies may place further sustainable development requirements on us which would require additional resource	Create student engagement opportunities for sustainable development initiatives	
General public pressures	Risk of not meeting public expectations for environmental performance	Adds pressure to ensure good level of environmental performance	Doc - Environmental Awareness and Communication
League tables	Reputational damage	Adds pressure to ensure good level of sustainable development performance	Doc - Environmental Awareness and Communication
Internal	Risks	Opportunities	EMS Response/Influence

Restructuring of management	Risk of losing supportive management staff	Opportunity to engage with new staff members	None
APVC	Loss of post or poor recruitment into post	Greater involvement and improved publicity	None
Sustainability			
Budget	Reduction in budget for EMS and	Increase in budget for EMS and environmental	Doc - Management Review and
reallocation	environmental enhancement initiatives	enhancement initiatives	Environment Report Procedure
Varying focus of	Lack of commitment during peak times	Opportunity to implement sustainable	Doc - Environmental Awareness
management		development initiatives during quiet periods	and Communication
during term		in preparation for student return	
times			
Resistance to	Lack of commitment from staff	Opportunity to engage with staff through	Doc - Environmental Awareness
change		bulletins and training	and Communication
Restructuring of	Potential for focus to be reduced from EMS	Opportunity to ensure that environmental	Target - Travel & Transport
University		management and sustainable development is	Target – Carbon Emissions
Strategies/		considered within institutional strategy	
Policy			
Strategies/			Target – Carbon Emissions

## **Economic Issues**

External	Risks	Opportunities	EMS Response/Influence
Changes to economic climate	A downturn in the economy may negatively impact the institution's investment in sustainable initiatives	Create opportunities for investments in environmental initiatives	None
Communicable	Policies create an increase in waste and	Incentive to assess energy consumption, travel	None
diseases	energy	patterns and space requirements on site	
Changes to	Increased taxation may reduce funding	Increased taxation may incentivise investment	None
taxes etc	available for EMS	into sustainable development	

Legislation	Increased costs to ensure compliance	Forces spending on environmental	Doc - Managing Legal
changes		management	Compliance
Energy costs	Increase in energy costs may decrease funding	Incentive to reduce energy consumption and	Aspect A03 - Heating of
	available for the EMS	increase investment into energy saving	buildings by Mains Gas
		initiatives	Aspect A04 - Heating of
	Increased energy prices may decrease the		buildings by Electricity
	payback periods for energy efficiency projects		
	Lack of sign-up to REGO Green Tariff due to		
	rising energy prices		
Availability of	Previous government policy changes have	There are funding schemes available for	None
funding	allowed universities to charge higher tuition	institutions	
	fees but have also reduced public funding		
Internal	Risks	Opportunities	EMS Response/Influence
Budget changes	Re-allocation of funds for EMS and related	Re-allocation of funds for EMS and related	Doc - Management Review and
Budget changes Re-allocation of	Re-allocation of funds for EMS and related initiatives.		
		Re-allocation of funds for EMS and related	Doc - Management Review and
Re-allocation of funds away from EMS and		Re-allocation of funds for EMS and related	Doc - Management Review and
Re-allocation of funds away		Re-allocation of funds for EMS and related	Doc - Management Review and
Re-allocation of funds away from EMS and related initiatives		Re-allocation of funds for EMS and related	Doc - Management Review and
Re-allocation of funds away from EMS and related	Difficult to demonstrate return on investment	Re-allocation of funds for EMS and related initiatives.  Demonstrating return on investment may	Doc - Management Review and
Re-allocation of funds away from EMS and related initiatives	initiatives.	Re-allocation of funds for EMS and related initiatives.	Doc - Management Review and Environment Report Procedure
Re-allocation of funds away from EMS and related initiatives	Difficult to demonstrate return on investment	Re-allocation of funds for EMS and related initiatives.  Demonstrating return on investment may	Doc - Management Review and Environment Report Procedure
Re-allocation of funds away from EMS and related initiatives	Difficult to demonstrate return on investment of EMS	Re-allocation of funds for EMS and related initiatives.  Demonstrating return on investment may	Doc - Management Review and Environment Report Procedure
Re-allocation of funds away from EMS and related initiatives	Difficult to demonstrate return on investment of EMS  May lead to lack of support from	Re-allocation of funds for EMS and related initiatives.  Demonstrating return on investment may	Doc - Management Review and Environment Report Procedure
Re-allocation of funds away from EMS and related initiatives Cost of EMS	Difficult to demonstrate return on investment of EMS  May lead to lack of support from management	Re-allocation of funds for EMS and related initiatives.  Demonstrating return on investment may incentivise further support for EMS	Doc - Management Review and Environment Report Procedure  None

	Deteriorating financial position may lead to		
	non-adherence to environmental procedures		
	and reporting		
Environment	Loss of post could jeopardise compliance, EMS		None
Officer	and reduce environmental standards		
Significant	The institution's strategic direction may not	Opportunity to address sustainable	Aspect A23 - Construction and
decisions	align with the intended outcomes of EMS	development issues early on in capital	refurbishment of buildings
		development process	Aspect A35 - Procurement of
	Large capital projects may not sufficiently		construction works and
	address sustainable development issues		materials
Changes in	Increased research activity may necessitate in	Ensure that aspects are understood before	None
research focus	increased energy and water consumption and	project start	
	waste		
Changing	Higher proportion of HE institution funding is	Changes to higher education funding places	None
student	linked to tuition fees therefore greater	students as consumers having a greater	
numbers	emphasis placed on retaining student	impact on the type of service universities	
	numbers	provide. NUS research has illustrated	
		sustainability is a key factor for students when	
		evaluating a university	

## **Social Issues**

External	Risks	Opportunities	EMS Response/Influence
Societal	Lack of sustainable development responsibility	Opportunity to publicly announce improved	Doc - Environmental Awareness
pressures and cultural trends	may damage institution's reputation if exposed	environmental and sustainable development performance	and Communication
		Incentive to address environmental issues	

Reports by media			
Increased expectations from stakeholders for organisations to demonstrate environmental responsibility			
Impact of climate change on society	Greater expectation from society for environmentally responsible organisations  Risk of being exposed if not environmentally responsible	Increased expectation to address environmental issues may act as an incentive	Doc - Environmental Awareness and Communication
Internal	Risks	Opportunities	EMS Response/Influence
Staff and student engagement and expectations	Lack of engagement may reduce effectiveness of EMS	Increased expectations make it easier to engage staff and students	Doc - Environmental Awareness and Communication
Demographics	Sustainable development initiatives may be halted by certain groups (e.g., objections to wind / solar projects from local communities)	Changing demographics may increase support for sustainable development initiatives	None
Expectations of internal	Lack of stakeholder pressure may detract focus away from the EMS	Stakeholder pressure may incite investment into sustainable development initiatives	None

stakeholder			
groups - SU,			
staff, student			
bodies			
Staff retention	High staff turnaround can negatively affect	Experienced staff can connect and boost	Doc - Environmental Awareness
	EMS through lack of engagement	efficiency	and Communication
Sustainable	Lack of awareness can hinder EMS progress	Increased sustainable development awareness	Doc - Environmental Awareness
development		can make it easier to engage staff and	and Communication
awareness		students	
		Lack of awareness may present opportunities	
		for behavioural change	

# **Technological Issues**

External	Risks	Opportunities	EMS Response/Influence
Advances in	Technological development has the potential	The continual emergence of new technologies	Aspect A03 - Heating of
technology	to increase energy use as more technology is	present opportunities to address sustainable	buildings by Mains Gas
	embedded across the university estate	development issues	Aspect A04 - Heating of
			buildings by Electricity
Costs	High technology costs with relatively long	Costs of technologies will likely fall over time	None
	payback periods can reduce uptake of new	becoming more financially viable	
	technologies		
Funding	A reduction in the financial incentives for	External funding available for carbon	Aspect A03 - Heating of
availability for	technologies may make it harder for the	reduction technologies	buildings by Mains Gas
technologies	institution to achieve carbon reduction targets		Aspect A04 - Heating of
			buildings by Electricity

Internal	Risks	Opportunities	EMS Response/Influence
Implementing	Intended outcomes may not be achieved if	New technology can be used to help achieve	Aspect A03 - Heating of
new	implemented incorrectly	sustainable development objectives in areas	buildings by Mains Gas
technology		such as energy, waste and water	Aspect A04 - Heating of
			buildings by Electricity
			Aspect A07 - Water supply to
			buildings for domestic, office
			and teaching
			Aspect A08 - Water supply to
			buildings for research activities
			(equipment & aquaria)
			Aspect A15 - Generation of
			general waste
			Target - Travel and Transport
Use of new	Technologies may not be used to full capacity	Hot desking / remote working may reduce	None
technology	(e.g., complex energy monitoring systems are	energy and transport emissions	
	only useful if data is used to manage energy		
	consumption)		
Existing	Risk of increased energy consumption for old,	Opportunities to upgrade equipment to meet	Aspect A03 - Heating of
infrastructure	inefficient equipment	energy reduction objectives	buildings by Mains Gas
			Aspect A04 - Heating of
			buildings by Electricity

# **Legal Issues**

External	Risks	Opportunities	EMS Response/Influence
New legislation	Prosecution for non-compliance	Incentive to manage environmental	Doc - Managing Legal
	Costs associated with tax, levies and fines	responsibilities	Compliance
Cost of	Increased costs of compliance may detract		None
compliance	funding from other areas		
Internal	Risks	Opportunities	EMS Response/Influence
Awareness /	Lack of knowledge, understanding and	Opportunities to engage with staff to ensure	Doc - Environmental Awareness
Keeping up to	accountability of legal requirements can lead	compliance	and Communication
date	to non-compliance		
Staff knowledge			
Communication			
Responsibility			
Accountability			
Operational	Resistance to comply due to extra resources		None
changes	required		
(cost/training)			
Enforcement	Lack of enforcement from regulatory bodies		Doc - Managing Legal
	can make it difficult to demonstrate the need		Compliance
	to comply		

## **Environmental Issues**

External	Risks	Opportunities	EMS Response/Influence
Institution's	Pollution to air, land and water	Enhance biodiversity	Target – Biodiversity
Institution's impact on the environment	Ecosystem damage Nuisance Waste Natural resource consumption	Improve the environment through sustainable development initiatives and via EMS targets	Aspect A07 - Water supply to buildings for domestic, office and teaching Aspect A08 - Water supply to buildings for research activities Aspect A15 – Generation of general waste  Environmental Impact SN - Statutory Nuisance Environmental Impact Ap - Air
			Pollution Environmental Impact HW - Hazardous Waste
Climate change	Not meeting Net Zero 2030 and 2050 targets	Increased awareness of climate change may	Aspect A03 - Heating of
	Increased energy consumption	incentivise sustainable development improvement programmes	buildings by Mains Gas Aspect A04 - Heating of
	Disruption to operations		buildings by Electricity
	Increased flood risk		Aspect A26 - Use of air- conditioning Aspect A30 - Use of refrigerators, freezers and cold stores

			Aspect A38 - Business travel by bike, car, minibus or van
Resource availability	Potential for limited resource availability in the future	Develop re-use initiatives for waste	Aspect A15 - Generation of general waste
	Cost of resources likely to increase as supply reduces		
Internal	Risks	Opportunities	EMS Response/Influence
Existing infrastructure	Older buildings can detract from organisations energy efficiency	Implement energy efficiency and biodiversity schemes	None
Location	Building near sensitive areas may increase risk of local environmental damage	Utilise local environment as source of staff/student engagement	None
Capital development	Increased use of resources	Sustainable buildings  Opportunities to enhance biodiversity	Aspect A23 - Construction and refurbishment of buildings