1. Introduction

It is important to adopt, and adhere to a consistent style in your referencing, so that tutors, examiners and other readers can trace the development of your ideas, satisfy themselves that you have carried out an appropriate programme of background reading and ensure that you have avoided plagiarism (please refer to the School of Healthcare Sciences assessment handbook for the definition and serious implications of plagiarism). The style described below has been chosen for use in the School of Healthcare Sciences. It is known as APA, and is based on the style recommended by the American Psychological Association (2010).

The marks you earn for referencing are given not only for adhering consistently to this style, but also for the use of appropriate references as this demonstrates that you are basing your ideas and arguments on theory. The items you cite must reflect the ideas current in the literature of your topic. For this reason it is important to make sure that you have identified the right resources to use in your essay, by doing a properly formulated, up to date, literature search. Information found on populist sites such as
Wikipedia and Google Books should not be presented as evidence in your academic work.

References refer not only to direct quotes but also to ideas or information taken from another source and expressed in your own words. You will use a range of different sources to support your writing including journals, books, internet etc. and all need to be referenced. Incorrect or incomplete references can affect the overall grade for your assignment and it is therefore important that you adopt good referencing practices from the start of the programme / module.

2. Citing references within the text of your essay

The format for citing references in your assignment work should follow these guidelines accurately - you should follow the guidance and examples exactly as they are given here, including punctuation.

**Maintaining confidentiality** - Remember that maintaining confidentiality has priority over referencing. This could include withholding all reference to clinical areas, names of individuals and other information which would lead to identification e.g. personal details or information about the setting or inclusion of their logo. (see p.12 for details).

When indicating page numbers please note that you should use p. for one page and pp. for multiple pages.

2.1 Citing a direct quote and paraphrasing

Give the surname of the author/s, or the name of the corporate author, and the date of publication of the book, article or electronic source. In the case of an edited book only use the author/s of the chapter not the editor/s of the book. For Acts of Parliament and Health Board policies, give title and year details.

(N.B. in the case of a book, give the date of the edition you consulted, ignoring reprint or impression dates.)

e.g. Morecambe (2014) stresses the importance of understanding the feelings of others.

or Understanding the feelings of others is vitally important in the caring professions (Morecambe, 2014).

If a direct quote is used the quote should be placed within quotation marks and included in the text if it is less than 40 words. If more than 40 words, it should be placed in a separate paragraph and indented - quotation marks are not required. The page number should be added directly after the quote, as given in the examples below:

e.g. Morecambe (2014) stated that “empathy is inherent” (p.366).
or Morecambe (2014) stated that:

Empathy is inherent and a natural human quality that is vital for healthcare professionals. It helps the practitioner develop a therapeutic relationship with the client and is the basis for trust and respect within the problem solving process of assessment, planning, intervention and evaluation. (p.366)

2.2 Citing two authors and citing more than two authors

If there are two authors include both of their surnames. Link both authors’ names with an ‘and’ if outside brackets and with an ‘&’ when inside brackets.

e.g. Armstrong and Miller (2013) described the experiences of …….

When there are three, four, or five authors, cite all the names the first time, then include only the first author followed by ‘et al.’ and the year, if you refer to them again. The abbreviation ‘et al.’ means ‘and others’ in Latin.

e.g. First Citation
Porter, Lewis, and Mason (2012) discussed the merits of ……..

Subsequent Citations:
Porter et al. (2012)

If there are more than five authors you should use the first author’s name followed by ‘et al.’.

e.g. Davies et al. (2014) examined the issue of clinical supervision …….

2.3 Citing where there is no obvious author

If there is no obvious personal author of the publication then the name of the publishing body may be given as the author.

e.g. According to the World Health Organization (2013) obesity is ……..
Children under 18 are covered by the Children Act (1989).
2.4 Organisations as Authors

The first time the organisation is cited in text, give the name in full:

    e.g. The Nursing and Midwifery Council (NMC, 2013) states that ….

or

    … these guidelines (Nursing and Midwifery Council [NMC], 2013).

Subsequent citations in text can be abbreviated, e.g. NMC (2013)

2.4 When more than one work is cited

If you cite two or more works within the same brackets they should be in alphabetical order of author and each citation to be separated by a semi-colon.

    e.g. … (Glasper, Aylott, & Battrick, 2014; Rolfe, Jasper, & Freshwater, 2012)

2.5 Citing work by the same author and same year

If you use several works published in the same year, by the same author, use an alphabetical sequence after the year so as to differentiate them:

    e.g. Grenfell (2013a) discusses the necessity of clear guidelines but, in a subsequent article, she warns against too rigid an application (Grenfell 2013b).

2.6 Citing Secondary References

The above examples relate to citing items where you have actually seen the article or book yourself. Whenever possible you should restrict yourself to using only those items which you have been able to examine personally. However, you may find that, in a book or journal article you are reading, the author refers to a publication which s/he has previously read, and you may wish to make use of that cited item in your work - although you have not been able to see the article mentioned yourself.

    e.g. Lee (2011, as cited in Herring, 2014) found that........

Lee's article has not been seen, but was seen quoted in Herring’s paper.
2.7 Some other types of Citations

Please refer to the APA textbook (referenced at the end of these guidelines) for details of how to cite the following in your text:

- **Direct quotes from online material** with no page numbers (Section 6.05). N.B. Can include the paragraph number (e.g. para.4) or the section heading and a paragraph number.
- **Citing personal communications** (Section 6.20), e.g. from personal interviews, emails etc., to be cited in the text only, not in the reference list.
  e.g. T.K. Johnson (personal communication, April 18, 2012)
- **Citing a figure or table** (Section 6.19)

**Figures and Tables**

Figures refer to graphs, flow charts, maps, drawings, photos, etc. Tables refer to numerical values or text displayed in orderly columns and rows

- All Figures and Tables should be numbered (e.g. Table 1, Table 2 etc.) and referred to in your document as Table 1 or Figure 1
- Each graph and table should have an individual title. Each table title should be *italicized* and capitalized except words such as ‘with, of, in, and,’ etc.
- Acknowledge your source in a note below the table/graph, e.g. Note: this table was taken from
- All Tables should be referenced in the text of the paper and in the reference list
- Reference the source that you found the table or graph in. e.g. a graph taken from a webpage would be referenced as a webpage in the reference list.

Further Useful Information:

[http://www.lib.sfu.ca/help/cite-write/citation-style-guides/apa/tables-figures](http://www.lib.sfu.ca/help/cite-write/citation-style-guides/apa/tables-figures)


3. Listing references in the bibliography or reference list

This is located on a separate page after the main text of the work and contains details of all the references cited/quoted within it. The list should be in *alphabetical order* of the authors' surnames. All sources (including journals, books, internet, etc.) should be integrated into a single reference list.

**Titles** of books, webpages, reports and journals are to be *italicized*. 
As for citing in the text, you should follow the guidance and examples exactly as they are given here, including punctuation and text style such as italics for titles. Each reference should use a hanging indentation – the first line of the reference should be flush left, but additional lines of the reference need to be indented (to do this: position your cursor at the beginning of the second line and press CTRL and the Tab key simultaneously).

1. Books

<table>
<thead>
<tr>
<th>Format: Author/s Surname, Initial/s. (Year). Title. (Edition) if relevant. Town/ City of Publication: Publisher.</th>
</tr>
</thead>
</table>

Some publishers have offices in many cities throughout the world. The first place name can be taken as the place of publication for that particular book. You only need to put down the essential part of the publisher’s name. For example, ‘& Co.’ or ‘& Sons Ltd.’ should be omitted.

e.g.


It is important to understand the difference between non-edited texts and edited texts. An edited text is where one or more authors write the whole book, edited texts are those where a number of different authors have contributed different chapters in a book and one or more people edit the book.

For edited books, after the editor’s name, include (Ed.) or, if more than one editor, (Eds.).


2. E-Books

Reference an e-book as you would a printed book, but replace Place and Publisher with ‘Retrieved from’ and the URL of the e-book or e-book collection.

<table>
<thead>
<tr>
<th>Format: Author/s Surname, Initial/s. (Year). Title. (Edition) if relevant. Retrieved From URL web address</th>
</tr>
</thead>
</table>

e.g.

3. Chapters from an Edited Book

In an edited book if you have used material from a chapter that has been written by someone other than the editor(s), you should also include the chapter’s author and title first and it is listed as:


N.B. – For a chapter in an edited book, for the name/s of the editor/s give the initial first and then the surname.

4. Journal articles

Format: Author/s Surname, Initial/s. (Year). Title of article. Full Title of Journal, volume number (issue number, if appropriate), page numbers.

e.g.


5. Online Journal Articles

If the online version is the same as the print version, then you can reference it in the same way as a printed journal article – see previous example.

If there is a Digital object Identifier (DOI) available, then include this in the reference:


If there is no DOI available, use a URL instead:

6. Secondary References

If you have used secondary references then only the source you actually accessed, (i.e. the source that you read) should be listed.

If you were referencing Lee (2011, as cited in Herring, 2014) you should ONLY list Herring in your reference list:


7. Cochrane Reviews


Note that the year of publication also does double-duty as the volume number.

8. Reports and Consultation Papers

Format: Author’s Surname & Initials.(Year). Title of report or paper. Town/City of Publication: Publisher. Report/Paper Number or Code (if relevant).

Format if sourced from a website:
Author’s Surname & Initials.(Year). Title of report or paper. Report/Paper Number or Code (if relevant). Retrieved from URL web address

When listing reports you may find that there is no individual author whom you can identify. In this case use the name of the issuing body, called a corporate author, i.e. the organization, company or government department.

e.g.


As only U.S. law is covered in the APA Manual, the situation regarding legal references in the U.K. is open to interpretation. For consistency, the School of Healthcare Sciences wishes Acts to be included within the reference list.

In the text of your essay, the Act’s short title and year are used, instead of an author and year of publication, e.g. Mental Health Act. To cite a specific part of the Act, refer to the section,
e.g.
In section 4 of the Mental Health Act…
In s.4 of the Mental Health Act….

In the reference list: When listing Acts of Parliament different rules apply. Reference in the following way:

**Format:** Title of Act, Year (Chapter). City of Publication: Publisher.


Law Reports/Cases

In Text: e.g. Bradbury v Paterson (2014)

In Reference List:

**Format:** Name v Name, Volume Source Abbreviation for Report – first page of report (Year).

  e.g.
NL v Hampshire County Council EWHC 3992 (QB) MHLO 110 (2014).

10. Regulations & Guidelines

The examples in this section are of relevance to Radiography students.

When listing regulations such as IR(ME)R 2000 or 2006:

**Format:** Title of Regulations and Year. City of Publication: Publisher.

  e.g.
The Ionising Radiation (Medical Exposure) Regulations 2000. London: HMSO.
N.B.
The year is the year of first required implementation/publication
UK regulations always end with London: HMSO (Her Majesty's Stationery Office)

When listing guidelines such as RCR guidelines:

| Format: Author.(Date). Title of guidelines. (Edition) if relevant. City of Publication: Publisher. |

Example, RCR guidelines:


Listing EU guidelines or regulations:

It is difficult to give concrete advice on EU based guidelines as the method appears to differ from publication to publication, and from directive to directive. You will notice that the same guidelines may be listed in different ways, by different authors. As long as your listing contains the following, they will be considered acceptable:

- Identification of the body issuing the information
- Title of the guidelines or regulations and regulation number, if relevant
- Year of issue
- Publishing source (this may also be the same as the commissioning body) and city location (not always given in publications)

| Format: Author.(Year). Title of guidelines. City of Publication: Publisher. |

One example, based on The 1996 EC guidelines on image quality:


However, this publication can also be listed as:


Occasionally EC guidelines may state Brussels and at other times, Luxembourg (even for the same set of guidelines). Either will be acceptable.
11. Codes of Practice

**In Text:** e.g. the first time the document is cited, give the organisation name in full:

…….. in line with guidance from the Health and Care Professionals Council ([HCPC], 2016)

For subsequent citations, 
……..(HCPC, 2016) 
or, ….as stated by the HCPC (2016).

**In Reference List:**

<table>
<thead>
<tr>
<th>Format:</th>
<th>Author. (Year). <em>Title</em>. City of Publication: Publisher</th>
</tr>
</thead>
</table>

The School of Health Sciences wishes the **NMC Code** to be cited and referenced in the following way:

**In Text:** The first time the Code is referred to, the title needs to be cited in full and in italics:

…according to the *Code: Professional Standards of Practice and Behaviour for Nurses, Midwives, and Nursing Associates*, hereafter referred to as the Code (Nursing & Midwifery Council [NMC], 2018).

Subsequent citations can then be given as - the Code (NMC, 2018)

**In Reference List:**

<table>
<thead>
<tr>
<th>Format:</th>
<th>Author. (Year). <em>Title</em>. City of Publication: Publisher</th>
</tr>
</thead>
</table>
12. Health Board / Placement Location Policies - Confidentiality

A breach in confidentiality refers to compromising the identity of a person. This could be a service user, healthcare practitioner or student, and may occur because a clinical area has been identified.

Assignments should not be failed for citing health board documents, where this is in the context of supportive evidence for practice. These documents are often in the public domain. Where use of this evidence does not lead to the identification of individuals this is not a breach in confidentiality.

E.g. for the neighbourhood study assignment, when no individuals are mentioned.

In Text:
The first time the document is cited, give the organisation name in full:

......... in accordance with guidelines given in the local Trust’s sepsis protocol (Betsi Cadwaladr University Health Board [BCUHB], 2016)

For subsequent citations,
.........(BCUHB, 2016)
or, ....as stated by BCUHB (2016).

In Reference List

| Format: | Health Board as Author. (Year). Title of health board policy. Retrieved from URL web address |

When using such evidence could reveal someone’s identity, then confidentiality does need to be maintained.

E.g a patient’s case study, where a surgical procedure could only have been done at one hospital, a cardiac angioplasty at Glan Clwyd hospital.

In this case, reference in the following way:

In Text:
Use the title of the Health Board policy and the year – if the policy name contains the name of the Health Board then put X Health Board.

In Reference List:


e.g. Communication policy. (2012). Full reference omitted for reasons of confidentiality. If required, full reference available from author of assignment.

If you’re not sure whether confidentiality needs maintaining, check with your tutor.
13. Electronic Sources

If you have taken your information from an electronic source there are some differences in the format of your reference. When listing Internet resources the key element to include is the Internet address or Uniform Resource Locator (URL)

**Format:** Author. (Year). *Title of webpage or report.* Retrieved from URL web address.

e.g.


Under APA guidelines, you do not need to state the date accessed, only the year. The exception is if the website is likely to change frequently, as in the case of a blog or a newspaper website, for example. Then, **only** in your reference list, not in the text, you would also include the month and day that it was retrieved, as well as the year, e.g. (2015, November 25).

The author is the person or organization responsible for the webpage information. If this is unclear, you might find the author from the 'About Us'/'Contact Us' links, or from the URL, or from who copyrighted the material. If this information is not available, then consider whether this is a reliable source to cite.

**If the author’s name begins with a number,** in your reference list treat the number as though it was spelled out as words. In the following example, treat ‘1000’ as if it is ‘One thousand’.

e.g.


Mobile applications, or apps, are a type of software that runs on devices such as smartphones and tablet computers (such as iPhones, iPads, and Androids) as well as web browsers (such as Chrome, Internet Explorer, and Firefox). Note that the author may be an individual but is often a group or company, as shown below, and that the date reflects the year the version you used was released, even though previous versions may have been released in different years.
Format

In-Text Citation (Paraphrase):
(Author Surname, Year)

In-Text Citation (Quotation):
(Author Surname, Year)

References:
Author Surname, First Initial. Second Initial. (Year). Title of Software or Program
(Version number) [Mobile application software]. Retrieved from http://xxxx

Examples

In-Text Citation (Paraphrase):
(WebMD Health Corporation, 2012)

In-Text Citation (Quotation):
(WebMD Health Corporation, 2012)

References:
WebMD Health Corporation (2012). Medscape (Version 4.0) [Mobile application

If the app is a reference work (like a dictionary, encyclopaedia, or medical reference), it’s also possible to cite an entry in the app, just like an entry in a print or electronic reference work.

In-Text Citation (Paraphrase):
(Rosenthal, 2012)

In-Text Citation (Quotation):
(Rosenthal, 2012)


14. When some publication details are unavailable

If there is no date given, use (n.d.), instead of a year.

If there is no place of publication, use (s.l.), which is an abbreviation for ‘sine loco’, Latin for ‘without place’.
15. Entry in an Online Reference Source/ Dictionary

In your work, it may be necessary to define words the reader may not know the definitions of without referring to a dictionary. APA style uses the entry title of the dictionary as the first item in the citation:

The in-text citation for this example would read: (“pathology,” n.d.).


Use (n.d.) if there is no date specified in the entry; otherwise, use the year of online publication, often found at the bottom of the page, in brackets.

4. Further Guidance

Please refer to section 6 and 7 of the APA textbook referenced below for guidance on other resources that you may require to reference such as blogs, audiovisual media, conference papers etc. Copies are available at Deiniol, Healthcare and Wrexham Maelor Libraries, (Book Call Number: BF76.7 P83 2010).


You may also find it helpful to look at the APA website for further information such as frequently asked questions.

http://www.apastyle.org/
http://blog.apastyle.org/

Bibliography:
For the majority of assignments, a bibliography is NOT required. If a bibliography is required, you will be informed by your tutors and it should be located following the list of references. It too should be arranged in alphabetical order of author, and contain details of any publications which were used in compiling the work but which were not directly cited or quoted within it.

5. Referencing Support

Library support
If you require further assistance with using APA, or if you would like to use the APA referencing style within a reference management tool such as RefWorks, you are
welcome to contact the following staff from the Academic Support Team at the Library and Archives Service:

**Bangor:**
Yasmin Noorani: Academic Support Librarian, College of Health & Behavioural Sciences:  
y.noorani@bangor.ac.uk / 01248 388589  
Marc Duggan: Library Service Supervisor m.duggan@bangor.ac.uk / 01248 388153

**Wrexham:**
Sam Dodd: Library Service Supervisor s.dodd@bangor.ac.uk / 01248 383914  
Julie Moulton: Library Service Supervisor j.moulton@bangor.ac.uk / 01248 383914

**Online support**

There are many online referencing style guides. If you choose to use these, make sure their recommendations match the **requirements of your School or tutors.**