Accessibility
For library users with specific learning differences, chronic health conditions, etc.

Our aim is to make our library spaces and learning resources accessible and provide specific services in support of this.

Contents

1. General and online help p.1
2. Library sites p.2
3. One to one assistance with information hunting p.3
4. Book collection service p.4
5. Alternative formats p.5
6. E-resources and accessibility p.5
7. Assistive technology rooms & software p.5
8. Links p.5
9. Welsh language accessibility resources p.5

1. General and Online Help

If you have questions or feedback about disability support at the library, you can contact us by any of the means below:-

lib.accessibility@bangor.ac.uk

Contacts:
Customer Services Supervisor: Sarah Owen 01248 382988

Academic Support Officer: Gwenda Owen 01248 388630
Other contact:

Phone: 01248 382981  
Email: library@bangor.ac.uk  
Facebook: https://www.facebook.com/bangorunilib/  
Twitter: https://www.twitter.com/BangorUniLib  
Instagram: https://www.instagram.com/bangorunilib/  
Ask the Library: https://www.bangor.ac.uk/library/

Information about library services:  
Tony Heaton, Head of Customer Services:  
01248 382980  theaton@bangor.ac.uk

2. Library Sites

Main Library, College Road. 01248 382983

First point of contact: Sarah Owen 01248 382988  s.j.owen@bangor.ac.uk  
- Physical access: Ramp access to main entrance, powered doors in foyer and lift access to all three floors.  
- Lloyd Reading Room has no level access or lift, contact the library to arrange access via the outer side doors.  
- Assistive technology room: Go in main entrance, turn right into Social Learning Space, the room is on the right.  
- Accessible toilet: On lower floor, accessible via lift  
- Parking: 2 spaces beside Main door

Deiniol Library, Deiniol Road. 01248 382984

First point of contact: Marc Duggan 01248 388153  m.duggan@bangor.ac.uk  
- Physical access: Main entrance accessible from Deiniol Road, side and rear entrances are accessible via ramp by arrangement.  
- Assistive technology room: From main entrance, turn left and room is on the left.  
- Accessible toilet: On main floor (via lift access)  
- Parking: 2 spaces in car park
Normal Library, Holyhead Road. 01248 383048

First point of contact: Gwyn Williams 01248 383497
  g.williams@bangor.ac.uk
  
  - Physical access: An external lift gives access to the library. There is no passenger lift so upper floor is inaccessible. The staff will retrieve journals and reference material.
  - The Social Learning Area is on Upper floor but there is also an alternative social area / common room on the ground floor.
  - Assistive technology room: From reception, go through double doors and left into Main Collections room, the room can be found within the quiet room (H012 second door on the right).
  - Accessible toilet: In the main foyer just past door to reading room.
  - Parking: 2 spaces close to Main door

Healthcare Studies Library, Wrexham. 01248 383919

First point of contact: Samantha Dodd s.dodd@bangor.ac.uk
  Julie Moulton j.moulton@bangor.ac.uk
  
  - Physical access: The entrance to the building has a slight incline and entrance door is very heavy but staff will help. Resources, study areas and computers are on main floor but upper study floor area is inaccessible.
  - Assistive technology room: No
  - Accessible toilet: In hallway before library to entrance.
  - Parking: 2 spaces beside library

Archives, College Road. 01248 383276

First point of contact: Ann Hughes 01248 383276
  ann.hughes@bangor.ac.uk
  
  - Physical access: Ramp access to main entrance.
  - Assistive technology room: No
  - Accessible toilet: Nearest is in Main library.
  - Parking: Same 2 spaces as Main Library

3. One to one assistance with information hunting

The library has a team of Academic Support Librarians. You can contact the librarian for your College and arrange a one to one session for help with topics such as:-
  - Assistance with the library catalogue
  - Help planning an information search
  - Tips on using electronic resources
• Pointers on effective search skills
• Guidance on evaluating information
• Support with referencing and using reference managers

You can meet the librarian in the library, in your school or in another convenient university location. Mentors are welcome to attend too.

**Contact details for Academic Schools:**

- School of History, Philosophy and Social Sciences
- School of Languages, Literatures and Linguistics
- School of Music and Media
- School of Welsh
  **Jenny Greene** 01248 383572 j.greene@bangor.ac.uk

- Bangor Business School
- School of Law
- School of Education and Human Development
  **Mairwen Owen** 01248 382915 mairwen.owen@bangor.ac.uk

- School of Health Sciences
- School of Medical Sciences
- School of Psychology
- School of Sport, Health and Exercise Sciences
  **Yasmin Noorani** 01248 388589 y.noorani@bangor.ac.uk

- School of Computer Science and Electronic Engineering
- School of Natural Sciences
- School of Ocean Sciences
  **Beth Hall** 01248 382081 b.hall@bangor.ac.uk

---

**4. Book Collection Service**

If you are identified as eligible for the Book Collection Service or carrying books to your car on your PLSP (Personal Learning Support Plan) you can request available items to be collected from the shelves ready for you to pick up from the library services desk. If you would like to use this service, please email: library@bangor.ac.uk before 4p.m. The items will be ready for you to collect after 10a.m. the following day (Mon – Fri).
5. Alternative Formats

If you need any information produced by the library or resources (such as library guides, library web pages, library tutorials, printed books in digital formats etc.) in an alternative format please see our sensus access page https://www.bangor.ac.uk/library/sensusaccess or contact your Academic Support Librarian. They will discuss your needs and consult your tutors to identify core and essential reading for your modules.

6. E-resources and Accessibility

Help can be provided when using e-books, e-journals and other online resources. If screen reader or usability problems occur please contact the IT helpdesk helpdesk@bangor.ac.uk.

If there is an issue with accessing library material you can contact the E-resources team eresources@bangor.ac.uk who will endeavor to resolve the issue.

7. Assistive Technology: Software, Rooms Equipment

The Assistive Technology rooms are managed by Disability Services. 01248 383620 disabilityservice@bangor.ac.uk These rooms are regarded as quiet study rooms.

Please visit the Disability Services webpage for more information https://www.bangor.ac.uk/studentservices/disability/index.php.en

8. Links

- Disability Service: 01248 383620
  E-mail: disabilityservice@bangor.ac.uk

  Website: https://www.bangor.ac.uk/studentservices/disability

- Physical Access to Bangor University Sites:
  https://www.bangor.ac.uk/studentservices/guide/index.php.en

9. Welsh Language Accessibility Resources

Welsh Sign Language Variations
Welsh Book of Sign / Llyfr Arwyddion Cymraeg.
HV2474.W44 2006 OFF. Book situated in Main Library
Assistive Technology Room

Welsh Braille

Welsh Screenreaders / Text to Speech