How the Library can support you during revision and exams

Help Guide
We understand that revision and exam time can be stressful. Here are some services and resources from the library that might help. If you have any questions or if we can help with anything, please let us know.

Longer Opening Hours

Main Library and Deiniol Library are both open 24/7 until the end of the exams to support your study needs. This does not mean that you should study around the clock! Please make sure you take regular breaks. If library staff find you sleeping in the library they will wake you up to check on your welfare and, if appropriate, suggest you go home to get some proper rest. If you are leaving the library late at night, be aware of your personal safety when travelling home.

The Normal Library is open until 8pm on weeknights and the Wrexham Maelor Library is open until 8pm every Tuesday and Wednesday evening.

Customer Services Staff are here for you

Customer Service desks at the Main and Deiniol libraries are open until 9pm weeknights so if you need help or assistance, go and speak to our helpful, friendly staff. If you are not in the library, you can still contact a member of the team either by telephone or via our ‘online chat’ service. Look out of the red chat symbol on our webpages.
Your Academic Support Team are information experts whose primary role is to assist you to get the most out of the information and resources available. If you are looking to source information for an essay, dissertation or other academic work, or just need some help using library resources, contact your Academic Support Librarian for guidance and tips.

We provide access to an extensive collection of academic material for your studies. The Library Search facility allow you to easily search all of our collections including books, e-books, journals, databases, audio-visual material, music scores, theses and newspapers.

The library also holds a selection of past exam papers which are available to you for revision purposes.
PC Availability and Laptops

The Library can get very busy, especially the PCs. PC availability, both in the libraries and at other locations can be found on our website. You’ll know quickly where the nearest available PCs are, saving you time and stress. All of our libraries are wi-fi enabled and many area have power sockets to charge your laptop or phone. Copy, print and scan facilities are also available at all sites.

Study Spaces

We have a variety of study spaces at each of our libraries so you can choose the space which suits your study needs best, be it collaborative work areas, meeting rooms or silent spaces.

Some group study rooms are bookable and have facilities such as PCs and presentation screens. You can book rooms at the Customer Services desk.
Food and Drink

There are vending machines at Main, Deiniol and Normal which serve a range of hot and cold drinks as well as snacks. Each site also has a drinking water fountain.

We don’t allow hot food in any of our buildings due to the extra rubbish and odours hot food can produce. Also, please don’t take hot drinks or any food into the reading areas, but use the designated eating areas (by vending machines or sofas in foyers and corridors) instead.

How you can help your fellow library users

As a library user, you’re part of a community sharing the library’s resources. Here are a few suggestions to ensure everyone has fair access to our services.

- **Spaces**
  Don’t reserve deskspace or PCs by placing your belongings there. If you are going away for more than 30 minutes, please take your belongings with you to allow others to use the space.

- **Respect the Designated Areas**
  We have silent study areas as well as collaborative and social areas. Please use the right space for your study style. If you are using a laptop, please not sit at a PC desk (unless you are in fact using both devices).
• **Noise**

Everything you do in a silent space needs to be silent. Please check your headphones and make sure other people can’t hear your music. Also, make sure your laptop is on mute and if your phone vibrates, please keep it off the desk. Don’t talk on the phone or Skype in the reading rooms – please step outside and take the call in one of our designated areas.

• **Clean & Clear**

Please clean up after yourself. If you spill, clean it up. Ask the staff at the issue desk if you need cleaning materials. This also includes crumbs, food wrappers and half drunk drinks. Nobody wants to come to a study space that’s messy and sticky! All library branches have plenty of bins and recycling points throughout.

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**The Big White Wall**

Bangor University students going through a tough time can now access free online support with Big White Wall. Whether you’re struggling to sleep, feeling low, stressed or not coping, Big White Wall can help you get support, take control and feel better.

The service provides 24/7 online peer and professional support, with trained counsellors. Big White Wall provides a safe space online to get things off your chest, explore your feelings and learn how to improve and self-manage your mental health and wellbeing.

Big White Wall is totally anonymous, so no one will know you’ve chosen to use it unless you tell them!