



JOIN THE RESIDENTIAL LIFE TEAM! 2023



WHO ARE WE?

The Residential Life Team is responsible for fostering a close residential community and supporting the welfare of all students living in Bangor University accommodation.

The team is made up of both Campus Life Coordinators and Residential Mentors.



BACKGROUND

Campus Life is a social events programme created by a team of student coordinators and is delivered for most of the year. Events are held on both Ffriddoedd and St Mary's Villages, as well as off-site at many different destinations across North Wales and northwest England. Past events have included live music nights, mocktail masterclasses, outdoor cinema night, raft building, hiking Snowdon and Escape Rooms. We also run a series of signature events including Sunday roasts, quiz nights, bingo, cookery classes and film nights.

Our Residential Mentor team focuses on pastoral care and welfare, through peer-to-peer support. The Mentor team, supported by Senior Wardens, provides out-of-hours support to residents, 365 days a year. We are there to help students with a wide variety of concerns from homesickness to noisy neighbours, and will signpost them to relevant support networks both internally and externally if necessary.

Both roles are managed and supported by full-time staff within the Residential Life Department.

WHAT DOES EACH TEAM DO?



Campus Life Coordinators

There are 10 positions available for the Campus Life team. Accommodation is included to allow you to undertake your role, and five members will live on Ffriddoedd Village and five at St Mary's Village.

With support from the Residential Life Coordinator you will:

- ▶ Co-create the events calendar as a team.
- ▶ Deliver all aspects of events successfully.
- ▶ Distribute marketing material across campus.
- ▶ Post regularly on social media promoting the events and campaigns.
- ▶ Visit flats weekly to catch up with residents and let them know about events.
- ▶ Update relevant noticeboards across campus.
- ▶ Attend weekly team meetings to review the events calendar.
- ▶ Plan forthcoming events and campaigns.
- ▶ Attend open days and support marketing activities to promote Bangor University.

Residential Mentors

The team is made up of 30 student mentors who work together with Senior Wardens and Security.



With support from Senior Wardens you will:

- ▶ Provide front-line support to students through emergency call-out cover. This will be done on a rota basis covering evening/nights, weekends and University holidays.
- ▶ Help mediate student disputes.
- ▶ Respond to on-site emergencies alongside Senior Wardens and Security
- ▶ Provide written reports of all incidents and accidents to support the Head Warden.
- ▶ Take active roles in fire drills, crime prevention and health and safety awareness.
- ▶ Undertake weekly corridor and kitchen checks to ensure accommodation is safe and clean.
- ▶ Attend weekly team meetings to discuss issues that have occurred during the week and participate in team training.
- ▶ Attend open days and support marketing activities to promote Bangor University.

WHAT DO WE EXPECT?

Both roles require a commitment of on average **40 hours a month**, or approximately **10 hours a week**. Please note that both roles will include **weekend and evening work**, and you must be available to work on a rota to fulfill this requirement.

Campus Life Coordinators and Residential Mentors are required to **work Open Days** promoting the Residential Life programme and representing Bangor University Halls, as well as the Residential Life Department.

A select number of Residential Mentors will be required to work over University holidays.

Campus Life Coordinators will not host events during University holidays, but will be required to return before term starts for calendar distribution.

Many skills we ask for in these roles are entirely transferrable and we often see the same qualities in both sets of candidates.

Please note - we will consider your application for both roles unless you have specified a preference on your application form

A DBS check will be required for the role of Residential Mentor.



HERE ARE SOME OF THE BENEFITS OF JOINING THE TEAM...

- ▶ **Accommodation package worth over £5500!**
Inclusive of all bills, Wi-Fi, 24/7 security and gym membership
- ▶ **Comprehensive training opportunities**
including first aid certificate
- ▶ **BEA Points**
- ▶ **Great network opportunities across**
the University and community
- ▶ **Lead amazing trips and experiences**
- ▶ **Make friends for life**
- ▶ **Great work experience for your CV**
Improve your time management, teamwork and organisational skills. Develop confidence in dealing with high pressure situations and communicating with a variety of students and staff across the University.



PERSON SPECIFICATION FOR ALL APPLICANTS:

Education / Training

Applicants must be undergraduate or postgraduate students in full time education and already have spent a minimum of 1 semester at Bangor University.

Experience and Skills

- ▶ The ability to communicate effectively, both orally and in writing.
- ▶ Excellent time management.
- ▶ Confident at approaching students in a variety of situations.
- ▶ Previous experience of working in a customer service sector is desirable.
- ▶ Ability to communicate in Welsh is desirable but not essential.

Personal Qualities

- ▶ Enthusiastic, sociable and outgoing individual.
- ▶ Ability to relate to students with different cultural and social backgrounds.
- ▶ Good interpersonal skills with the ability to develop effective relationships with colleagues at all levels of the University.
- ▶ Highly organised
- ▶ Professional demeanor
- ▶ Ability to work individually and as part of a team
- ▶ Ability to think on your feet and adapt to situations quickly.
- ▶ Confident making decisions – sometimes in high pressure environments
- ▶ Report accurately and liaise effectively.

Comprehensive and compulsory training is provided for all successful applicants between 4th – 13th September.




APPLICATION CHECKLIST


Essential Criteria	Campus Life Coordinator	Residential Life Mentor
Be a fully registered Bangor University Student for the full term of contract and aged over 18.	✓	✓
Live in an allocated room in Bangor University Halls of Residence.	✓	✓
Work University open days as required by Residential Life Team.	✓	✓
Attend mandatory Residential Life team training from the 4 th – 13 th of September 2023.	✓	✓
Required to work during Welcome Week, from the 13 th to 24 th of September 2023.	✓	✓
Knowledge of social media platforms.	✓	✗
Completion of a satisfactory Disclosure and Barring Service (DBS) check before starting work.	✗	✓

SO WHY JOIN OUR TEAM?


Here's what previous students have said about their time on the team...




Campus life has taught me many skills such as planning, organisation and teamwork that has helped me out in the working world. I was able to lead events and lead a team that helped me tremendously with my Uni work as well as in a working world environment. The help you get from the staff is also very amazing. Working with the team has a life-changing experience.




John, Campus Life Coordinator




Campus life has been one of the best decisions I've made during my 4 years at Bangor. The opportunity to meet and work with amazing people and to learn very valuable skills before graduating is something I'm really grateful for. I couldn't recommend it enough to students who want to achieve something for themselves by getting involved and possibly doing something completely out of their comfort zone. The opportunities that are available to you throughout the year are brilliant for your personal development as well as your enjoyment.




Jess, Campus Life Coordinator




The Campus life working experience has enhanced my third year and my management and team working skills. I would highly advise it for anyone looking to receive good grades and to gain some experience.



Gabe, Campus Life Coordinator



The Campus life working experience has enhanced my third year and my management and team working skills. I would highly advise it for anyone looking to receive good grades and to gain some experience.



Omar, Campus Life Coordinator

STILL WANT TO APPLY?

Complete our application form here! 

- ▶ Applications are open from the **23rd January – 26th February**
- ▶ Interviews will take place between **6th – 15th March**
- ▶ We aim to let all candidates know by the **24th March**
- ▶ Compulsory training from **4th – 13th September** inclusive. All successful applicants must be in Bangor to attend training and commence duties.
- ▶ Please note no holiday requests will be taken during September in line with the Residential Life department's policy and the nature of the roles.

