



ALWYN JONES

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Objective: First year Psychology undergraduate with previous retail and hospitality experience, seeking local part-time time work in a customer-focused role.

EMPLOYMENT

Summer 2016 **Lusciousnosh Café/Bar, Bangor** **Waiter**

- Member of small team of waiting staff in busy café/bar
- Able to withstand and deal with pressurised environment
- Developed excellent customer service skills

Sept 2013 – Jan 2016 **Stream Island, Bangor** **Part Time Sales Advisor**

- Attained top account-gainer award on 3 separate occasions
- Dealt diplomatically with customers
- Trained new members of staff on till operation, and stock display

EDUCATION

2017 – **Bangor University**
Studying for a BSc (Honours) Degree in Psychology

2010 - 2017 **Bangor School, Bangor**
A levels: English (B), Biology (B), Mathematics (C)
GCSEs: 10 GCSEs A* - B

SKILLS

Communication Confidence gained in dealing tactfully and calmly with difficult customers in retail and hospitality settings

Teamwork Both my jobs, as well as my musical and sporting interests, involved developing good relationships with and supporting other members of the team

IT Experienced user of MS Office, including Word, Excel, Access and Powerpoint. Also email and internet.

Languages Bilingual English/Welsh, Spanish (conversational)

ADDITIONAL INFORMATION

Music Play saxophone to grade 5. Often play in a small jazz band, performing at weddings and other private functions.

Sports Enjoy playing a variety of sports but particularly rugby. I was a member of Bangor School's First XV rugby team and attended training twice a week.

REFERENCES: Available on request