



STUDENT EXPERIENCE STRATEGY GROUP TERMS OF REFERENCE

1. To develop and monitor the Bangor University's Student Experience Strategy and ensure that the strategy and any related action plans aligned to the institutional strategy and Mission.
2. To conceive and develop initiatives to enhance the student experience, ensuring these are informed by best practice within the sector and feedback from students.
3. To retain strategic oversight of the student experience, beyond teaching and learning provision, and to further embed the practice of partnership working across the institution
4. To monitor relevant KPIs, and benchmark to the sector
5. To receive as required, reports and statutorily required documents from key areas
6. To make recommendations to Executive regarding prioritising and allocation of resources
7. To review and update any corporate risks allocated to the Group, including any controls, assurances and actions contained within. The review should be undertaken quarterly, or at each meeting if fewer than four.
8. To report to Executive

Membership

- Deputy Vice-Chancellor – Chair
- SU President
- SU VP Sport
- SU Director
- College representatives
- Director of Student Services
- Director of Student Engagement
- Director of Commercial Services
- Director of Property & Campus Services
- International Student Support representative
- Canolfan Bedwyr representative
- IT Services representative
- Library representative
- Student Services staff member (Secretary)

The group will normally meet 3 times a year. Other representatives may be invited to the meeting as required.

Terms of Reference will be reviewed annually.